

Does everyone in my family need an individual card?

No. Everyone in the family may use the same card.

Can I use this card to get discounts on my pet's medications?

Yes, if your pet has been prescribed a medication, you may receive a discount on the medication by taking the prescription to a participating retail pharmacy.

Where are cards available for pickup?

Participating pharmacies within Tooele County have a brochure holder with the prescription discount cards. Cards are available at Tooele County Government offices including the county libraries and Senior Centers. Many doctors', dentists', and veterinarians' offices will have cards available as well as some pet stores and animal boarding businesses.

I just received my card. Can I use it right away?

Yes, just use your card to start saving immediately. Present your prescription discount card at a participating retail pharmacy when you fill or refill your prescriptions.

How is this prescription discount program different from traditional prescription insurance?

This plan is not insurance; it is a prescription discount program. The card provides immediate discounts at the pharmacy. Upon presenting your card to the pharmacist, you will pay the lower of a discounted price or the pharmacy's regular retail price. There are no claim forms to fill out and no limit to the number of times you can use the card. These discounts are available only at participating retail pharmacies.

Can I use my card to get discounts on over-the-counter products and non-prescription medications?

Not usually. However, discounts are available for many diabetic supplies.

Can I use my prescription discount card with my current insurance benefit to reduce my costs?

Your card cannot be used in conjunction with other insurance. However, you are able to use your card to purchase prescriptions that are not covered by these plans.

Which pharmacies accept the card?

The prescription discount card is accepted at 57,000 retail pharmacies nationwide, including many of the leading chains. Ask your local pharmacy if they participate or call toll-free 1-877-321-2652 to find out if a specific pharmacy participates in the program or visit <http://naco.advancerx.com> to use the "Locate a Pharmacy" link.

How much will I save?

While savings on each prescription may vary, you can save an average of 20 percent off of the pharmacy's regular retail prices for prescription drugs. In addition, you may save even more by choosing from our list of select medications. This list is comprised of products offering additional savings.

Will I always receive the lowest price?

Yes. You will receive the best price available to you through this program at the pharmacy. On occasion, pharmacies will price a particular medication lower than the discount rate provided by the card. If that occurs, you will receive the lower price.

Can I find out the discounted price of my prescriptions before going to the pharmacy?

Because prices can vary by location, only the actual pharmacy can tell you the exact price of the prescription. However, you can look up an estimated price for medications at <http://naco.advancerx.com> or call toll-free 1-877-321-2652.

Why did the price of my prescription change since the last time I purchased the prescription?

Drug prices are different from pharmacy to pharmacy. Even chains have different prices in their stores depending on the population they are serving. Manufacturers' drug prices change periodically.

The brochure says I can save an average of 20 percent on my prescription medication. Will I save 20 percent on all my medications?

Because a pharmacy's retail price or usual and customary charge can differ greatly by pharmacy, your exact percentage of savings may vary depending on the prescription drug and the price you have paid before.

What is a specialty pharmacy and what kinds of services do they offer?

A specialty pharmacy offers delivery of injectable and select oral specialty medication and supplies to the location of your choice. Services include delivery notification and refill reminder calls to help you stay on your treatment plan. You'll also receive expert care services including counseling, follow up care calls, informative disease related materials, and access to health experts 24 hours a day, seven days a week.